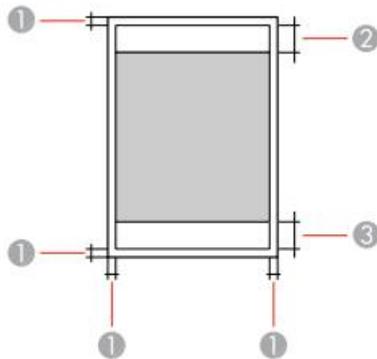


## Experienced Issue with Epson ET-8550 printer on Mac OS Ventura, CREATE vs 1.020 and 1.021

User creates a custom paper size in the printer's settings. On the Mac, there is a box to be filled in when creating a custom size for the print margin size. The Epson user guide for this model says this:

### Printable Area Specifications

Single sheets (with borders)



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- 1 Top/bottom/right/left: 0.12 inch (3 mm) minimum
- 2 Reduced print quality area/top: 1.62 inches (41 mm) minimum
- 3 Reduced print quality area/bottom: 1.46 inches (37 mm) minimum

**Note:** When printing from the rear paper feed slot, you cannot print in the area 0.8 inch (20 mm) from the bottom edge.

When user uses these values, from CREATE Reg marks will not print within print bounds as they should. On the CREATE screen when you zoom in very close, you will see that print margin for the right side of the paper does not exist...there is no

